

Terms and conditions

1. If ticket is bought in advance, proof of purchase must be presented at the door in order to gain admission. Normally this will be the PayPal receipt that is automatically emailed to you when you buy your ticket online. We can also provide a printed receipt for any tickets paid for in advance by cash or cheque.

2. The holder of a valid membership card is entitled to one reduced price ticket per film when booked in advance. Tickets bought on the door are full price for both members and non members. Members are advised to book in advance to guarantee a seat.

3. On the night of each screening, the online shop will close at 3pm Tickets will then be available to buy on the door from 6:45pm.

4. We regret that tickets and memberships, once purchased, cannot be transferred or refunded.

5. Watford Film Society will use all reasonable endeavours to ensure that film performances take place in accordance with the advertised programme but reserves the absolute right to cancel a performance, substitute an alternative film or vary the time of any film performance.

6. If a performance is cancelled or its timing substantially altered, Watford Film Society will undertake, at its absolute discretion, to either refund cost of the admission ticket or issue a replacement admission ticket for an alternative performance.

7. Watford Film Society may refuse admission to any person, who in the opinion, and in the absolute discretion, of an officer of the Society's committee, fails to meet the conditions required for admission to "12A", "15" or "18" certificate films. Proof of age and status may be required in certain instances.

8. When buying online, all personal details transmitted between your browser and the server are encrypted to guard against their interception by unauthorised persons. We do not store, or intend to store, financial details. Our full data protection policy is available at www.watfordfilmsociety.org/DataProtectionPolicy.pdf

9. In the event of a query arising in relation to tickets or memberships purchased, please email mail@watfordfilmsociety.org or contact Emma de Souza on 01923 230325.